

Security Monitoring Policy 01.08.2024

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Summary:

This policy outlines how Knowledge & Digital Services will use monitoring and logging approaches to assure the data and network that the University creates, manages and maintains.

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1. Scope of the policy

- 1.1. The information the University manages is protected against the consequences of breaches of confidentiality, failures of integrity, or interruptions to the availability of that information to authorised users. For information security to be effective it requires the participation and support of all University staff, students and other persons who have access to its information technology.
- 1.2. Information security at the University is governed by a number of interlinked policies which consists of a Network Security Policy and a number of subsidiary policies. This subsidiary policy covers the monitoring and logging of all uses of information technology. It is the responsibility of every user to know these policies, and to behave accordingly.
- 1.3. Additional policies cover specific issues, technologies and types of usage are listed below:
 - IT acceptable use policy
 - Home and mobile working policy (IT)
 - Bring your own device policy
 - Network security policy

2. Monitoring

- 2.1. Networks and computers are monitored and usage logged. Logs are kept secure and are only available to personnel authorised by the Director of Knowledge & Digital Services and will only be kept as long as necessary in line with data protection guidelines and published retention plans.
- 2.2. Logs, and indeed any data on the network, may be shared as part of the University's requirements under the Freedom of Information Act.
- 2.3. The University's networks and computer may be monitored and logged for all lawful purposes including:
 - Ensuring use is authorised
 - Management of systems
 - Protecting against unauthorised access
 - Verifying security procedures
 - System and operational security
 - Compliance with University policies and regulations
 - Detection and prevention of crime
- 2.4. Monitoring includes active attacks by authorised University users to test or verify the security of this system. During monitoring, information may be examined, recorded, copied, and used for authorised purposes. All information, including personal information, placed on, or sent over this system, may be monitored.

- 2.5. Monitoring is automated in the detection and removal of viruses, malware, spam, pornographic and inappropriate URL's and other activities not lawful to the University business. Use of University provided technology, authorised or unauthorised, constitutes consent by the user to monitoring of these systems.
- 2.6. Unauthorised use (as outlined in the associated policies listed above). Evidence of unauthorised use collected during monitoring may be used subsequently in a disciplinary, criminal or another form of proceedings. Use of the University IT systems constitutes consent to monitoring for these purposes

3. Email scanning

3.1. Incoming e-mail is scanned by the University including using virus-checking software. The software may block unsolicited marketing e-mail (spam), e-mail which has potentially inappropriate attachments, bad language or any other inappropriate material.